

HOW RATES ARE CHANGING

FORMER METHOD

The former billing rate method utilized 3 groups (A, B, C) defined by the number of units served at the location. Customers in each group were charged a base rate and consumption depending on the group they were in.

(Note that the sampling of comparable cities done during the rate study found no other comparable cities with this system of billing.)

NEW METHOD

The new billing method utilizes a tiered pricing structure. In this structure, users pay a base rate by meter size including the first 1,000 gallons of water. Additional charges are incurred based on the amount of water used if it exceeds 1,000 gallons.

In short, **the more water you use, the more you pay.**

RATE STRUCTURE (WATER)

Minimum Meter Size	Base Fee
≤ ¾"	\$ 16.60
1"	16.60
1 ½"	16.60
2"	16.60
3"	\$ 16.60

Volumetric Charges	
Water Usage (Gal)	Fee per 1,000 Gal
0–1,000	\$ 0.00
1001–4,000	7.80
4,001–8,000	7.80
8,001–15,000	7.80
15,001 +	\$ 7.80

Minimum Meter Size	Base Fee
≤ ¾"	\$ 17.50
1"	28.33
1 ½"	56.67
2"	90.67
3"	\$ 170.00

Volumetric Charges	
Water Usage (Gal)	Fee per 1,000 Gal
0–1,000	\$ 0.00
1001–4,000	6.00
4,001–8,000	8.40
8,001–15,000	10.25
15,001 +	\$ 11.27

- Note that not all meter sizes have been included here
- Based on Study results, all residential customers are scheduled to be billed the ¾" rate

SAMPLE BILL CALCULATION (WATER ONLY)

Residential customer using 5,000 gallons/month on a ¾" meter

FORMER METHOD

Base Fee:	\$ 16.60
Gallons 0–1,000:	0.00
Gallons 1,001–2,000:	7.80
Gallons 2,001–3,000:	7.80
Gallons 3,001–4,000:	7.80
Gallons 4,001–5,000:	7.80

TOTAL: \$ 47.80

Total **SAVED** using new billing method:

-\$ 3.90

(\$ 47.80 - \$ 43.90 = \$ 3.90)

NEW METHOD

Base Fee:	\$ 17.50
Gallons 0–1,000:	0.00
Gallons 1,001–2,000:	6.00
Gallons 2,001–3,000:	6.00
Gallons 3,001–4,000:	6.00
Gallons 4,001–5,000:	8.40

TOTAL: \$ 43.90

Additional Resources

More about the rate changes: hctx.gov/water-rates

Water conservation tips: hctx.gov/conserves-water

Current watering restrictions: hctx.gov/watering-schedule





CONSERVE AND PAY LESS

How Water and Sewer Rates are Changing



WHAT

The method in Water and Sewer billing is changing



WHO

All water and sewer customers of Haltom City



WHY

To align with industry best standards for utility billing methods



WHEN

New rates go into effect on October 1, 2022



**Water conservation isn't just good for the environment—
it can help you save money on your utilities!**

- Check all connections, toilets, and faucets for leaks
- Take a shower instead of a bath
- Install low-flow shower heads
- Install low-volume flush toilets
- Turn off water when brushing teeth until it's time to rinse
- Install faucet aerators
- Water lawns in the early morning to avoid evaporation (and follow all current watering restrictions!)
- Only run full loads in the dishwasher and washing machine

FAQs

What do my water and sewer rates pay for?

Water and sewer rates pay for the cost of operating the utilities, including personnel, maintenance, water resources, administration, debt service, and capital construction.

When was the last time water and sewer rates were adjusted?

Water and sewer rates for residential and non-residential customers were last adjusted in 2019. In 2021, a new rate structure was established and the new billing will begin October of 2022. Costs are adjusted to maintain the infrastructure for quality, reliability, and costs associated with access to safe drinking water.